

RETURN POLICY

At Hairextensions-shop.es, you have the option to return products and receive a refund.

The conditions for this are as follows:

- ✔ Products must be returned within 14 calendar days;
- ✔ Return shipping costs are the responsibility of the buyer unless an incorrect delivery has been made by Hairextensions-shop.es;
- ✔ We only accept returns that are unopened and undamaged.;
- ✔ Sending a return without registered mail / Sending a return without track&trace is at the buyer's risk;
- ✔ Hairextensions-shop.es is not responsible for the loss or delay of a return shipment;
- ✔ Insufficiently or non-postage paid return shipments will not be accepted by Hairextensions-shop.es.
- ✔ For individuals, the right of withdrawal applies

CREDITING:

The entrepreneur reimburses all payments made by the consumer, including any delivery costs charged by the entrepreneur for the returned product, immediately but no later than 14 days following the day on which the consumer notifies him of the withdrawal. Unless the entrepreneur offers to collect the product himself, he may wait to refund until he has received the product or until the consumer proves that he has returned the product, whichever occurs earlier. The entrepreneur uses the same payment method that the consumer used for the refund, unless the consumer agrees to a different method. The refund is free of charge for the consumer.

RETURN ADDRESS

Hairextensions-shop.es
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